

Trading Standards Alert

Rogue Traders Operating in Croydon

Beware bogus cold callers purporting to be from BT / Virgin Media

Croydon Trading Standards are warning residents to be aware of cold callers falsely claiming to represent BT and Virgin Media. The suspect claims that the resident has been overcharged for their landline and due to a merger between BT and Virgin Media, the resident was entitled to free land line.

The resident asked for ID to which the suspect showed a non-distinct fob. He then showed on his iPad what looked like a Daily Telegraph article confirming the merger. Subsequently, the resident could not find the article.

Suspicious of the cold caller, the resident did not hand over any details and the suspect left.

The suspect is described as a black male, aged late 20s – early 30s.

If you see any suspicious activity, report it to the Citizens Advice Consumer Service on 03454 04 05 06 or the Police on 101.